Medical Transcription

Where Healthcare Turns for Quality, Customer-Centric Focus and Savings
Medical Transcription

Fast, Accurate and Secure

Hospitals, surgical centers and physician practices turn to Synernet for professional medical transcription that leverages technology to produce a flexible, fast and extremely accurate solution to their transcription needs.

- U.S. based Director, Management, QA and Supervisors
- U.S. based Medical Transcriptionists
  - 24/7/365 coverage
- Fast Turnaround Times (TAT): Meet or Exceed Industry Standards
- Voice Recognition Back-end Editing and/or Front-end Speech Powered Editing
- TAT and QA Reports

Dolbey

Scale, Experience & Value

Synernet is a proud partner with Dolbey with extensive experience with the Fusion Suite™ including Fusion Voice®, Fusion Text®, Fusion Expert® and Fusion SpeechEMR®. Dolbey created the Fusion Suite™, as an enterprise-wide group of products specifically designed to alleviate today’s healthcare IT challenges. This fully integrated solution includes innovative software and hardware for your dictation, transcription and speech recognition needs. Synernet brings a transcription service to Fusion clients across the U.S. Our combined solution is flexible, cost effective and extremely accurate.

- Synerget Medical Transcription - Excellence Since 2003
- Scale and Volume
  - Hundreds of Clients Across the U.S.
  - Millions of Lines Transcribed a Year
- Best in KLAS Speech Recognition
- Enterprise Document Management
- Application Level Encryption

Compliance & Security

HIPAA/HITECH

Synernet transcription meets or exceeds all applicable standards for medical records security.

- Event Logs and Access Tracking
- Security Monitoring and Notification
- HIPAA compliant from end-to-end
- Disaster Recovery
- Process and Data Distribution Across Servers

100% U.S. Based Employees

99% Quality Assurance
Consistent Quality

**U.S. Based, Quality Assurance and Reporting**

Synernet’s reputation for quality medical transcription has been earned from a track record of consistently producing error-free medical reports at a rate over 99%.

- Teams of U.S. based Medical Transcriptionists
- Familiar with Style, Accents and Tendencies of Providers
- Randomized Automated QA Checks
- Track Quality Attributes of Providers
- Monthly Quality Assurance Reports

Customer Service

**U.S. Based, Personal Service and Tracking**

Quarterly meetings with Synernet’s Medical Transcription Team include reviews of reports of medical documentation quality, as well as the overall quality of Synernet’s customer service and report TAT.

- 24/7/365 Customer Service
- 24/7/365 Quality Assurance
- 24/7/365 IT Support

Technology Neutral

**Flexibility, Best Practices and Experience**

Synernet’s depth in the industry and experience has led to integration with nearly all EMR, HIS or PACs. Integration with different platforms, including voice recognition and remote dictation capture systems are all part of Synernet’s flexible solutions.

- Report Integration to EMR, HIS or PACs
- Provider Convenience – Flexible Solutions
- Voice to Text Medical Transcription
- Voice Recognition Back-end Edited

Contact Us

**Professional, Experienced, Specialists**

For more information contact **Victoria Donaldson**, 
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Where healthcare turns for quality, customer-centric focus and savings.

Since 1985, hospitals, surgical centers and physician practices have turned to Synernet for fully outsourced or insourced shared services that save time and money through process improvement and scale efficiency. This allows clients to focus time, energy and resources on core care and revenue-generating activities.

- Clinical Engineering
- Coding Services
- Credentials Verification
- Insurance Services
- Medical Transcription
- Provider Enrollment

Synernet's cost-effective and standard-setting outsourced services are carried out by teams of specialists in their field, who bring professional experience to every client, regardless of size or location.

Contact us today to find out how Synernet can be a valuable resource to your organization.